## LINK Smart

## (Financial Summary)

Toward a shared, connected future

## CYBERLINKS CO., LTD.

## Financial Results for 1H FY12/25(Interim Period)

(January 1, 2025 – June 30, 2025)

September 2, 2025



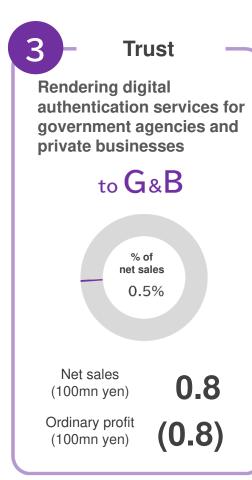
#### 0. Overview of Business Operations

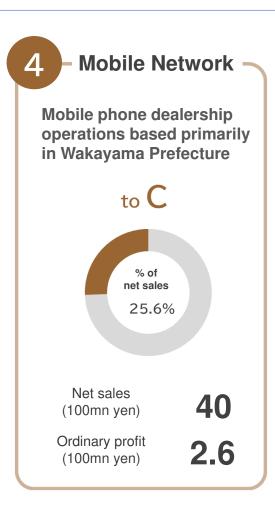


- Cyberlinks operates across four segments: the Distribution Cloud business, the Government Cloud business, the Trust business, and the Mobile Network business.
- The Distribution Cloud business is our growth driver.









#### 1. Executive Summary 1H FY12/25



Record

highs

Expanded delivery of services through the Distribution Cloud business while pushing forward with multiple projects via the Government Cloud business.

**Net sales** 

Record highs

JPY 88 bn

YoY 111.5%

vs. 1H plan 99.8%

Recurring revenue

JPY 42 bn

YoY 107.6%

vs. 1H plan 101.2%

Record

highs

**Ordinary profit** 

JPY **0.99** bn

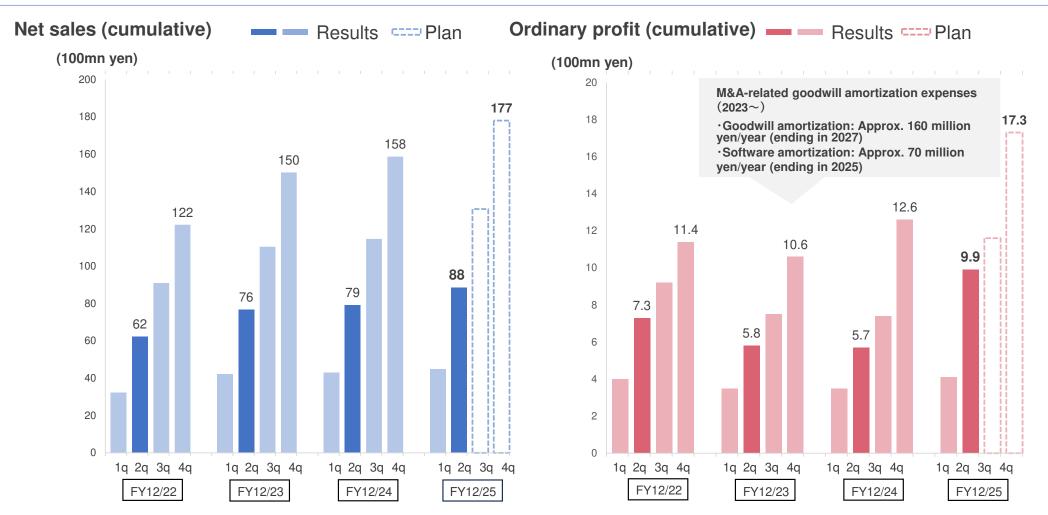
YoY 173.6%

vs. 1H plan 126.4%

#### 1. Executive Summary 1H FY12/25



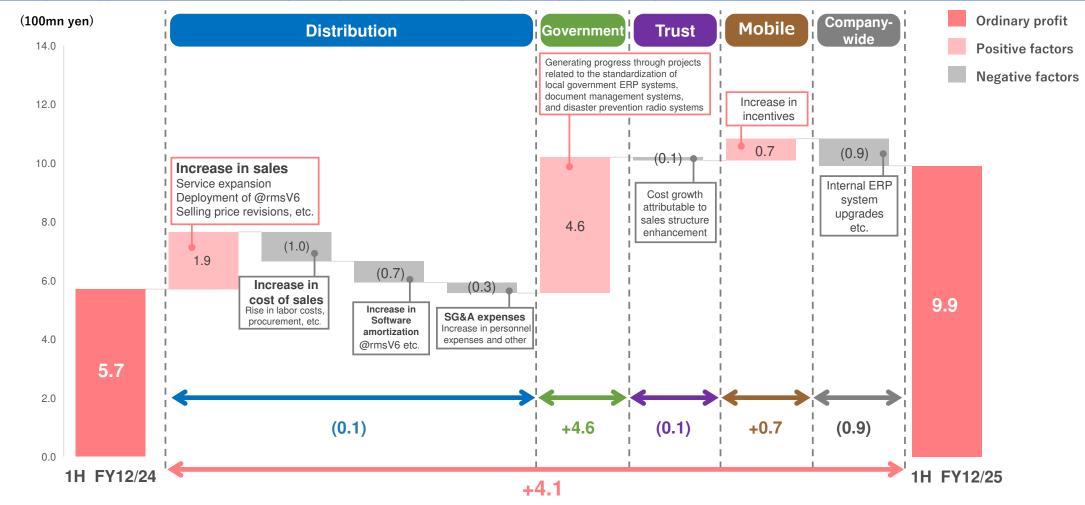
- Net sales continue to rise, and we are targeting a new record high for the full-year.
- Additionally, we are pursuing record-high profit for the full-year as we aim to absorb cost growth related to M&A and staffing.



#### 2. Consolidated 1H FY12/25 Results & Full-Year FY12/25 Forecast Factors affecting ordinary profit



- Distribution Cloud: Sales rose thanks to service expansion, but profit fell slightly due to higher costs stemming from an increase in headcount and growth in amortization expenses from development-related software.
- Government Cloud: Progress achieved through projects targeting standardization of local government ERP systems and expanded application of our document management systems contributed significantly to company-wide profit growth.

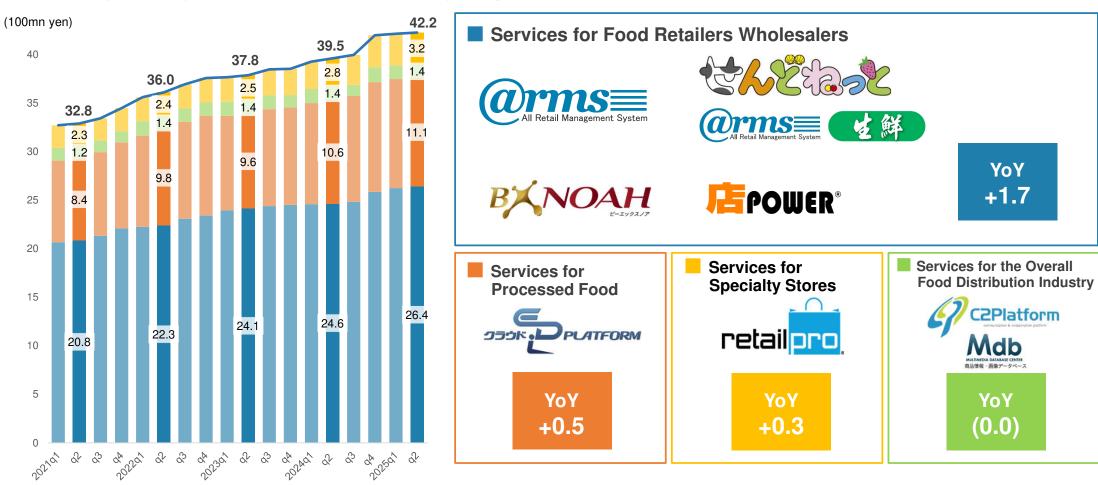


#### 2. Consolidated 1H FY12/25 Results & Full-Year FY12/25 Forecast Distribution Cloud < ARR >

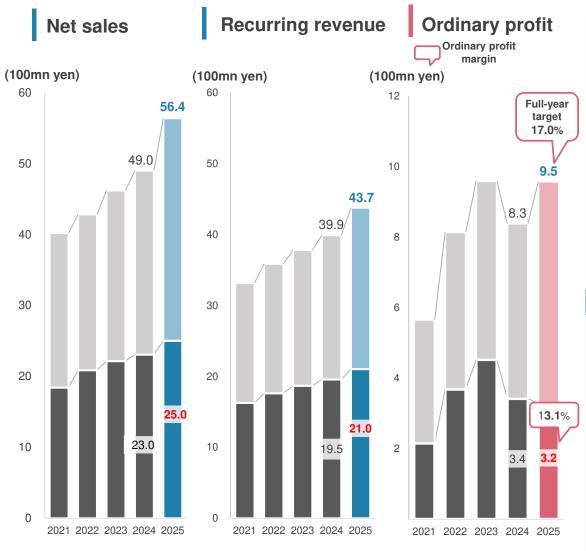


Achieved solid annual expansion of about JPY 200 million thanks primarily to growth in services for food retailers, including @rms ERP

#### ARR (Monthly recurring revenue for the final month of a given quarter $\times$ 12 months)







#### 1H FY12/25 Results

Sales up on broader service delivery and selling price revisions; profit down slightly due to higher amortization and labor costs

- ◆ Launch of @rmsV6

  March 2025: one upgrade from @rmsV3

  April 2025: one new customer
- Cloud EDI-Platform
   Major existing customer additionally using a competitor's service has now fully migrated to our Cloud EDI Platform
- Demand for the sendonetV2 fresh food EDI system is expanding, and our proven track record is generating growth in leads and order acquisition.

# Full-Year FY12/25 Forecast Sales and profit growth supported by the rollout of @rmsV6

- ◆Focusing on implementation initiatives targeting operational launches for @rmsV6
- ◆Fresh food EDI system sendonetV2: Focusing on both deployment operations for already-secured orders and new order acquisition
- ◆ C2Platform Negotiation Support service

  Broader adoption by major retailers and integration with the Japan

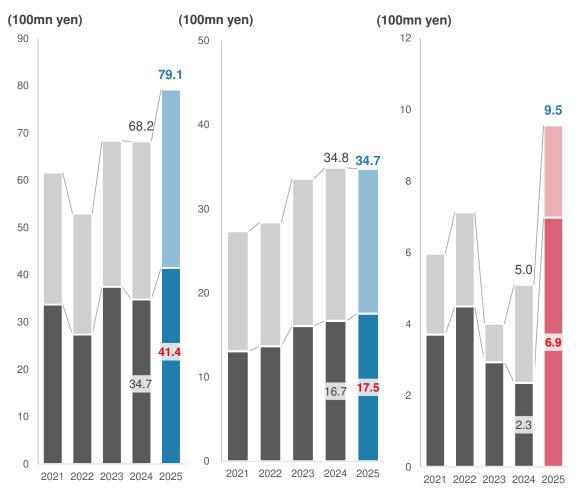
  Processed Foods Wholesalers Association's N-Sikle system are expected to serve as a foothold for accelerated uptake
- ◆Software amortization associated with service development expected to increase approximately 160 million yen YoY





#### Recurring revenue

#### **Ordinary profit**



#### 1H FY12/25 Results

## Local government DX supports growth in sales and profit

- ◆Sales and profit increased, driven by projects related to the unification and standardization of local government ERP systems, document management systems, and disaster prevention radio systems
- ActiveCity document management system
- · April 2025 launch for Wakayama City and other municipalities
- Secured major ActiveCity orders from Tokyo's Ota Ward and Chiba Prefecture's Funabashi City
- Minnano Madoguchi online public service portal for local governments
   Launched for the City of Nara in March 2025

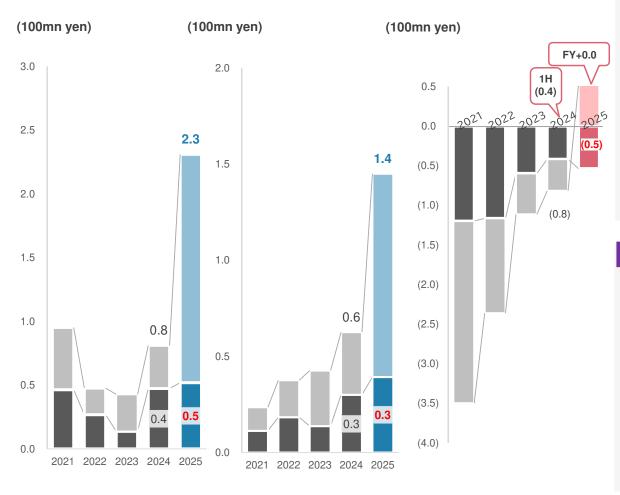
#### Full-Year FY12/25 Forecast

## Sales and profit growth driven primarily by local government DX projects

- Focused on generating progress through already-secured projects and implementation-related operations
- ·Unification and standardization of local government ERP systems
- ActiveCity
- ·Disaster prevention radio systems
- •Established and implemented a tax administration system for Wakayama Prefecture
- ◆ M&A-related goodwill amortization expenses (240 million yen/ year) will continue
- ·Software amortization: Approx. 70 million yen/year (ending in 2025)
- ·Goodwill amortization: Approx. 160 million yen/year (ending in 2027)







#### 1H FY12/25 Results

Expanded delivery of CloudCerts services, Sales growth profit decline attributable primarily to impact from sales structure enhancement efforts

- Expanded delivery of CloudCerts services drove sales growth Began issuing digital pharmacist certificates from March 2024
- Cost growth from enhancement of sales organization
   Emphasizing sales capabilities by increasing staffing and utilizing external support services
- ◆ Exhibit during Japan DX Week (scheduled for April 2025)

  The number of prospective customers (leads) reached a record high

#### Full-Year FY12/25 Forecast

#### **Acceleration of order acquisition for CloudCerts**

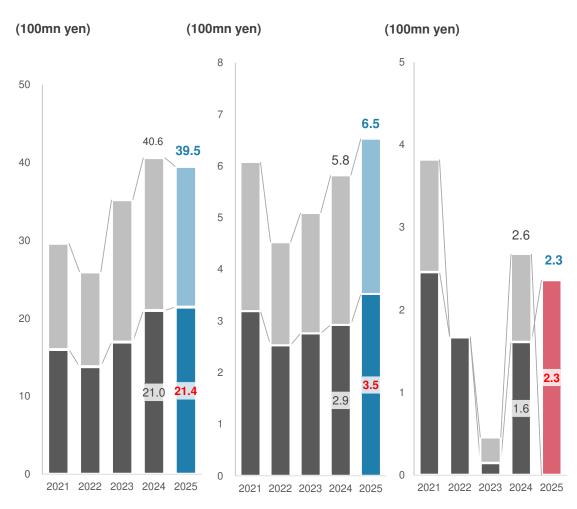
- •We will continue proactive sales efforts, steadily converting strong inquiry volumes into projects, while targeting large-scale deals
- ◆ Targeting expansion into the local government market by leveraging collaboration with the Government Cloud segment





#### **Recurring revenue**

#### **Ordinary profit**



#### 1H FY12/25 Results

## Sales and profit growth secured through incentive revenue expansion

- ◆Handset sales declined, but we strengthened our focus on meeting carrier KPIs, lifting incentive revenue and improving profitability.
- ◆Profit has already exceeded 100% of our full-year projection.
- ◆We launched trial-based online customer services for stores while enhancing their operational efficiency through a more flexible approach toward personnel staffing/allocation.

#### Full-Year FY12/25 Forecast

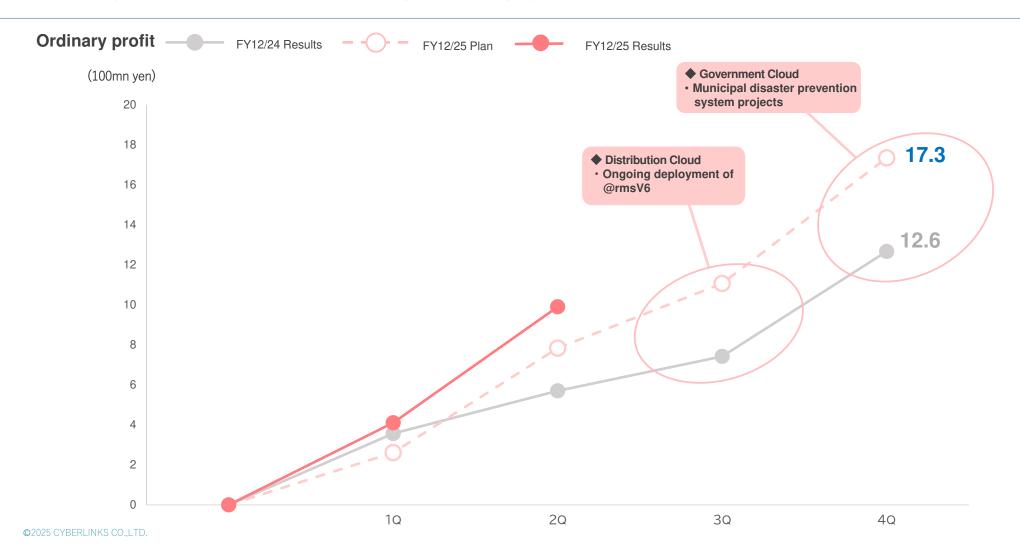
## Maintain strong 1H momentum while aiming to outperform our projections

- Continue conducting door-to-door sales and other proactive marketing activities while holding events that effectively leverage physical business locations
- ◆ Enhance customer loyalty through maintaining and improving service quality.
- ◆We anticipate increased device replacement demand leading up to the March 2026 termination of 3G network services.
- ◆Through the implementation of online customer services and other initiatives, we will aim to streamline store operations.

#### 2. Consolidated 1H FY12/25 Results & Full-Year FY12/25 Forecast FY12/25 Quarterly Performance



Building on the momentum from Q1, results outpaced our 1H projections



#### 4. Sustainability Initiatives



Promotion of initiatives in response to Japan's Corporate Governance Code

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- Calculate CO2 emissions (Scope 1 through 3) and set/disclose reduction targets (Scope 1 and 2)
- Streamlined offices (closure of Shizuoka Office, Sendai Office, and Fukuoka Sales Office)
- Enabled signing of minutes and commercial registration online with MynaTrust
- Gradually replace gasoline vehicles with PHVs in our fleet

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- Raise salaries (maximum 9.0% increase, company-wide average of 3.9% increase April 2025)
- Increase the contribution ratio for the defined contribution (DC) pension plan premiums and introduce an elective DC pension plan (September)
- Implement initiatives to promote the advancement of women in the workplace

  (ratio of senior staff: 27.5%; ratio of managers: 7.8%) \*As of December 31, 2024.

  \*By end-FY12/25: 25% target ratio of female senior staff; By end-FY12/30: 10% target ratio of female managers

Achieved our female senior staff ratio ahead of schedule

- Improve operational efficiency by revamping internal ERP systems (for accounting, sales, purchasing, workflow, etc.)
- Provided training for managerial candidates (management strategy school,team-building)
- <u>Create an employee-friendly workplace</u> (renovate office space)

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- Enhance and improve both English disclosure materials and English IR website; establish a YouTube channel
- Strengthen outreach to individual investors (hold more information sessions for individual investors, leverage SNS, etc.)
- Adopt the exercise of voting rights via the Internet
- Ensure at least one-third of directors are independent outside directors

#### 4. Management Mindful of Cost of Equity and Stock Prices Initiatives and Policies



- We aim to enhance corporate value by elevating our earnings efficiency and fostering expectations for future growth.
- Details of our systemic corporate value enhancement initiatives will be published in our new mid-term management plan, which is currently under development and slated for release in February 2026.

#### Initiatives

#### **Current initiatives under implementation**

# **Growth strategy**

- Steady business growth and earning power improvement based on medium-term management plan
- ◆ Optimize business portfolio and capital allocation
- Track and manage the efficiency of invested capital for each business by using ROIC
- ◆ Promote an all-employee management strategy using Cyber Cell Management\*
- Improve productivity based on the WorkSmart work environment strategy
  - · Create a rich and efficient work environment
- ◆ Design a compensation system that helps boost corporate value

- ◆ Execution of mid-term management plan
  - ·Achieve current medium-term management plan targets (planned)
- ·formulating a new medium-term management plan
- ♦ Improve productivity through operational streamlining
- Upgrade internal ERP systems
- Enhancing human capital investment
- •Improve employee working conditions and benefits (raise salaries, Introduce an elective defined contribution (DC) pension plan, consider location-based allowances)
- •Strengthen recruitment (revise interview methods, redesign recruitment website)
- •Strengthen human resource development (expand support for acquisition of professional certifications)
- Consider performance-linked compensation for directors

## Financial strategy

- Maintain adequate level of shareholders' equity and improve capital efficiency
- Improve capital efficiency by recognizing and eliminating low-profitability assets

- Review shareholder returns
- •FY12/24 dividends per share: 17.0 yen (up 4.0 yen)
- •Projected FY12/25 dividends per share: 30.0 yen (up 13.0 yen)

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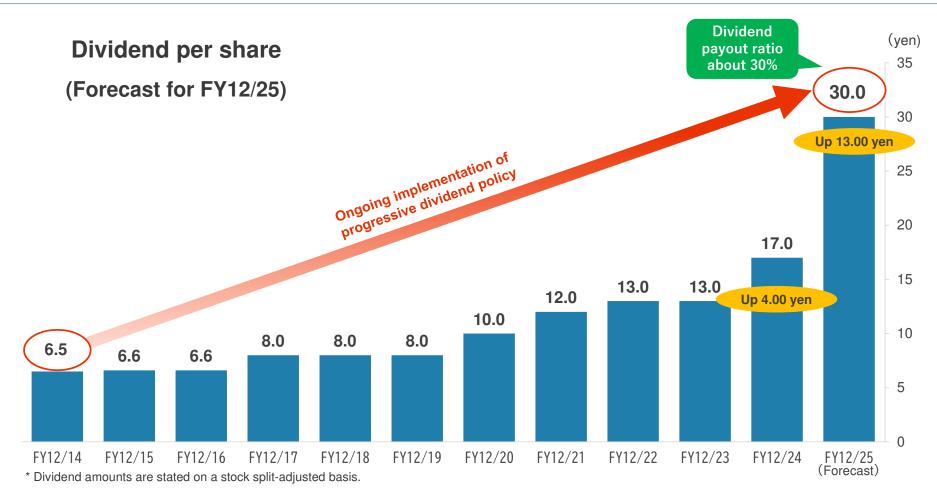
- ♦ Enhance information disclosure and dialogue opportunities
- Develop and disclose corporate value improvement scenarios, including value creation stories
- Investment and utilization of non-financial capital (human and intellectual) and disclosure of related information

- ◆Step up contact with individual investors to increase trading volume
- Prepare documents for individual investors
- Hold more detailed and thorough briefing sessions for individual investors
- Begin disclosing information through the IR note Magazine,X platform

#### 5. Shareholder Returns



We will raise our dividend payout ratio and dividend per share in line with improved earnings and profitability (improved cash flow) by making progress toward our medium-term targets, while securing the internal reserves necessary to make bold and timely investments for business growth.



#### **Other IR-Related Content**



- We develop content on platforms such as IR note magazine and X (formerly Twitter), allowing readers to catch up on our initiatives in real time.
- Reports on our company are available through Shared Research.

#### IR note magazine

no+e

https://note.com/cyberlinks\_note



#### X (formerly Twitter)



User name: @CyberLinks\_3683

https://x.com/CyberLinks\_3683

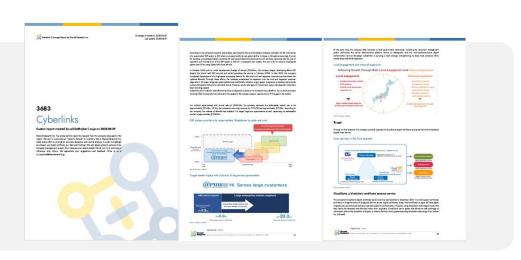


#### **Shared Research**





https://sharedresearch.jp/ja/companies/3683



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# CYBERLINKS CO., LTD. Corporate Planning Division

https://www.cyber-l.co.jp/inquiry/

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