



# FY2025.3 Full-Year Financial Results Presentation

CEL M Inc. | TSE Standard:7367

May 13, 2025

More human, more powerful.

# INDEX

1. Consolidated Financial Results for FY2025.3
2. Mid-term Management Plan from FY2026.3
3. Appendix

01

# Consolidated Financial Results for FY2025.3

# Change of Business Categories

- KYT, which provides multilingual support, has joined the group. Based on its future growth strategy and business domain expansion, it has newly defined two business categories in its accompanying areas:

① “Organization and Human Resource Development” and ② “Stakeholder Relations

Business Category	Area	Outline	Company
① Organizational & Talent Development		Comprehensive support for organizational and talent development based on management philosophy and strategy	
	Executive/Middle Management	Addressing organization and human resource development challenges specific to individual companies, we collaborate with external professionals with experience in corporate management and consulting firms to provide tailor-made solutions that combine various external insights. • Establishing a foundation for the development and monitoring of succession plans for executive leadership (CEO/board members, etc.) • Executive mentoring for current board members and other executives • Support for the dissemination of corporate philosophy and vision and corporate culture reform • Organizational development and talent cultivation support targeting middle management • Organizational and talent development support for subsidiaries in ASEAN and China	CELM Inc. CELM Shanghai CELM ASIA Pte. Ltd
	First Career	Organization building and human resource development support for young professionals in their first career stage (from job offer to five years after joining the company)	First Career
	Competency Assessment	Support for organizational strategy based on visualized aptitude data in a wide range of situations, including recruitment, placement, and promotion of high-potential personnel.	Human Strategies Japan
② Stakeholder Relations		Providing support to deepen relationships with key stakeholders and enhance corporate value through a combination of “opportunities” and “strategies.”	
	Multilingual Support	Simultaneous interpretation, consecutive interpretation, and translation services for global companies	KYT

# Highlights of FY2025.3 Consolidated Financial Results

- Net sales and EBITDA exceeded initial forecasts
- Ordinary Profit was suppressed due to a one-time upfront fee (70 mil) associated with the acquisition of KYT, while Profit was suppressed due to an increase in income tax expenses resulting from an increase in non-operating expenses (mainly amortization of goodwill related to the acquisition of KYT)

(Unit: million yen)	24.3	25.3		
	Actual	Actual	Actual	Achievement Ratio <sup>(2)</sup>
Net Sales	7,504	8,184	+9.1%	102%
EBITDA <sup>(1)</sup>	1,317	1,426	+8.3%	101%
Operating Profit	1,038	1,074	+3.5%	98%
Ordinary Profit	1,007	960	-4.7%	90%
Profit	633	552	-12.8%	77%

Note : (1)EBITDA = Operating profit + Depreciation + Amortization of goodwill + Share-based payment expenses

(2) Rate of achievement of forecast announced on 2024/05/14

# Quarterly Net Sales and SG&A

- KYT contribution to earnings resulted in record sales of approximately 2.3 bil for the fourth quarter
- Of the goodwill amortization, amortization related to the KYT acquisition was provisionally amortized over 13 years, and approximately ¥0.04 billion was recorded as amortization for the fourth quarter <sup>(1)</sup>

	24.3				25.3			
(Unit: million yen)	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Net Sales	1,527	1,903	2,256	1,816	1,624	1,917	2,344	2,298
EBITDA <sup>(1)</sup>	242	362	526	185	293	341	570	220
<i>EBITDA margin (%)</i>	15.9%	19.1%	23.3%	10.2%	18.1%	17.8%	24.3%	9.6%
SG&A	625	633	703	854	672	713	742	1,023
<i>Sales Ratio (%)</i>	40.9%	33.3%	31.2%	47.0%	41.4%	37.2%	31.7%	44.6%

(1) EBITDA = Operating profit + Depreciation + Amortization of goodwill + Share-based payment expenses

(2) Of the goodwill amortization expense, the portion attributable to the acquisition of KYT was not fully allocated to the respective assets and liabilities as of the end of the fiscal year ended March 31, 2025, due to the fact that the identification of identifiable assets and liabilities as of the acquisition date and the allocation of the acquisition cost were not completed. Therefore, a provisional accounting treatment was applied based on the reasonable information available at that time.

## FY25.3 Cumulative Sales by Business Segment

- **Talent & Organizational Development** : By utilizing CELM's existing customer base, First Career and Competency Assessment drove business performance. On the other hand, Executive & Middle service is entering a “plateau phase” toward the next stage.
- **Multilingual support** : Consolidation of KYT following group integration; Q4 saw a strong start of 500 million despite being a traditionally slow period.

(Unit: million yen) Business Segment	Area	25.3 Full Year	YoY
Talent & Organizational Development	Executives/ Middle	6,072	-0.5%
	First Career	1,368	+1.2%
	Competency Assessment	M&A (24/01) 240	N/A (Consolidated from FY24.3Q4)
Stakeholder Relations	Multilingual support	M&A (24/12) 503	N/A (Consolidated from FY25.3Q4)

	25.3 (Actual)	25.3 (Actual)	(Unit)	25.3着地
1 Average annual sales of top 150 client group (including subsidiaries) <sup>(1)</sup>	40.1	37.7	Million yen	While the progress of growth in the management and middle management areas remained almost flat from the FY24.3, FY26.3 will be focusing on rebuilding the organizational foundation and making large-scale investments in recruitment and development to revitalize the business.
2 First Career:# of Clients with annual sales over 10mil	29	33	Clients	Exceeded the target by 113%. Overcame the impact of large one-time projects from the previous fiscal year and drove consolidated sales growth through an increase in close customers.
3 Competency Assessment: Sales from competency test	150	158	Million yen	Achieved 105% of the target. One year after joining the group, the strong demand for data-driven organizational solutions was reaffirmed.
4 EBITDA per employee	7.0	7.1 (Calculated excluding the impact of KYT Group)	Million yen	KYT's contribution to EBITDA was limited to three months, and based on a definition excluding this impact, it was 7.1 million, in line with the plan. (The reference value calculated using consolidated personnel including KYT and KYT's three-month EBITDA is 5.7 million.)

Note: (1) CELM's sale as non-consolidated figure



02

# Mid-term Management Plan from FY2026.3

Theme	Agenda	Challenge/Status
1 External environment	Customer/market Trends	<ul style="list-style-type: none"> <li>✓ Demand for investment in organizational and talent development in the market is expanding.</li> <li>✓ Customer needs are becoming larger and more complex</li> </ul>
	First Career/ Competency Assessment	<ul style="list-style-type: none"> <li>✓ Strategy to utilize CELM'S customer base as well as increasing complexity and customer investment stance matches with the strong trend and demand within these areas.</li> <li>✓ However continuous investment and onboarding will be essential in both areas from now on.</li> </ul>
2 Strategy of existing business (internal factor)	Executive/ Middle	<ul style="list-style-type: none"> <li>✓ This is an area where the importance of company-specific issues is increasing within the group, and a “deep understanding of customers” and “understanding of a wide range of organizational development themes” are required.</li> </ul>
		<ul style="list-style-type: none"> <li>✓ Customer themes are becoming larger and more complex than ever before, and in order to aim higher than the current situation, there are issues in terms of securing the quality and quantity of front-line personnel and establishing a systematic management foundation, and fundamental investment is necessary to leverage the business.</li> </ul>
3 Strengthened business portfolio	M&A Strategy	<ul style="list-style-type: none"> <li>✓ In December 2024, KYT, which will become the core of the stakeholder relations business had join the group. In addition to existing CELM's business, global leading companies, mainly foreign-affiliated (especially IT), will be added to the customer portfolio, enabling the business to evolve into a more risk-resistant entity even in an uncertain economic environment. This will directly contribute to strengthening the customer base and business foundation</li> </ul>
		<ul style="list-style-type: none"> <li>✓ Under the previous KYT management phase, resources were tied up in daily operations. However, we have now reaffirmed the potential for growth through the strengthening of recruitment and training systems. We are currently advancing the transition from a “response-oriented” business model to one that thoroughly cultivates existing customers through PMI.</li> <li>✓ While further strengthening financial discipline, we are also exploring additional initiatives through M&amp;A (third business category and new areas).</li> </ul>

(For reference) Our assessment of how U.S. tariff policy affects the Group: “The nature of our business portfolio” and “our role as a discussion partner on governance issues.”

## Nature of our business portfolio

### Diversified customer base through KYT group-in

- Alongside our long-standing roster of listed Japanese corporates, KYT brings global IT leaders, making the portfolio broader and less sensitive to macro shocks.

### Financially solid large-cap clients are our core base

- We mainly serve listed companies with strong balance sheets and an active appetite for HR- and organization-related investment.

### Importance of theme selection

- We focus on “cannot-postpone” issues—governance reform, leadership pipelines, and high-skill infrastructure talent.

### Predictable cash-flow model

- Our variable-cost model leverages external experts and tackles ongoing strategic issues, yielding recurring relationships and visible future cash flows that reliably fund growth.

## Corporate-governance market: persistent, structural demand

### “Never-ending” management themes

- Strengthening governance and C-suite talent is essential for corporate survival and growth; demand is structural, not cyclical.

### Capital-market tailwinds

- Tighter disclosure rules push listed companies to invest more in governance and people systems.

### Top-priority budget items

- Board-level agendas mean these high-end programs rarely get cut, even in downturns.

### Our role as a discussion partner

- We concentrate on governance-driven org & strategy support, positioning ourselves as a repeat, early-stage discussion partner—rare in a field that demands deep customisation for each client.

## Demand for “discussion partners” in org-/people development—and why to invest now

- Clients generating ¥100 mn+ annually—where we serve as a discussion partner—increased from 14 (FY24.3) to 16 (FY25.3)
- Enterprise HR issues are growing in size & complexity; scaling our front-line talent now is critical to capture this rising demand.

# of clients with annual spend > 100 mn (our key “discussion-partner” metric) continues to rise.

	24.3 Actual	25.3 Actual
CELM Clients generating ¥100 mn+ annually <sup>(1)</sup>	14Clients	16Clients (+2)
(of which Prime-listed)	11Clients	14Clients (+3)
(of which manufacturers) (of which non-manufacturers)	8Clients 6Clients	9Clients 7Clients

Note: (1)CELM’s sales as non-consolidated figure

Shared themes among the vast majority of these 100 mn-plus accounts

### #1 Outside directors ≥ one-third on boards

They now demand clear plans for successor development and organizational strategy, making our work a board-level agenda item.

### #2 Long-term competitive-advantage mindset

Many clients keep investing in talent & culture, relatively immune to short-term earnings swings.

### #3 Multiple company-wide projects run in parallel

Rapid market shifts require us to boost capacity—both quality and headcount—to manage these large, complex mandates

# Three-driver strategy—profit, efficiency, and discipline—to maximize corporate value.

## No.1

### Accelerate Earnings Growth

- ✓ FY29.3 profit target raised to ¥2 billion in operating profit
- ✓ IFRS adoption scheduled for FY28.3
- ✓ Fundamental organization-development investment to build a group-wide platform.

## No.2

### Optimize Capital

- ✓ Cancellation of 2.9 million treasury shares (11.2 % of shares out).
- ✓ 2FY26.3 dividend set at ¥15 per share (+¥1) and a progressive-dividend policy introduced.

## No.3

### Grow with Discipline

- ✓ Codified our proprietary M&A discipline: the “Five Walk-Away Guidelines.”
- ✓ Pursue M&A while keeping Net Debt / EBITDA at or below 2.5 ×.
- ✓ Aggressively pare interest-bearing debt, targeting a  $\geq 40$  % equity ratio.



# Earnings Growth: Updating FY29.3 Target to 2bil Operating Profit

- In the “Mid- to Long-Term Management Policy for the FY25.3” announced on May 14, 2024, we set operating profit as a target, which is one of the listing requirements for the Prime Market (total profits of 2.5 billion yen over two years).
- In light of the upcoming transition to IFRS (scheduled for FY28.3) and considering the progress made with integration of KYT into the group through M&A and the achievement of medium- to long-term profit targets, we have revised our target to “operating profit,” which better reflects the company's actual growth potential, and updated the target to 2 billion yen.

FY29.3  
Ordinary Profit  
(2024/5/14 Announced)

1.879<sub>bil</sub>



FY29.3  
Operating Profit  
(UPDATE)

2<sub>bil</sub>

# Earnings Growth: Strategic Intention Behind Transition to IFRS in FY28.3

- For FY26.3, goodwill amortization and IFRS transition costs will temporarily suppress profits, while EBITDA is planned to be over 0.1bil YoY. Goodwill amortization resulting from MBO and M&A is suppressing growth in profits. The transition to IFRS will eliminate the discrepancy between cash flow, which has been expanding every year, and accounting profits.
- The period from FY26.3 to FY27.3 is designated as a preparation period, with the implementation of IFRS scheduled for FY28.3.

(Unit: million yen)	23.3 Actual	24.3 Actual	25.3 Actual	26.3 Plan
EBITDA <sup>(1)</sup>	1,156	1,317	1,426	1,556
(Amortization of goodwill)	188	196	248	Combined with the goodwill on the acquisition of KYT, which is being treated on a provisional basis, the consolidated total annual amortization is tentatively estimated to be approximately 0.3bil to 0.4bil. <sup>(2)</sup>
Operating Profit	936	1,037	1,074	1,080
Profit	542	631	552	632

Reference: Discrepancy between cash flow and accounting profits will be eliminated through IFRS. Assuming annual goodwill amortization of approximately 0.3 to 0.4bil, **Operating Profit and Profit are expected to increase by same amount<sup>(2)</sup>**.

(1) EBITDA = Operating profit + Depreciation + Amortization of goodwill + Share-based payment expenses

(2) Of the goodwill amortization expense, the portion attributable to the acquisition of KYT was not fully allocated to the respective assets and liabilities as of the end of the fiscal year ended March 31, 2025, due to the fact that the identification of identifiable assets and liabilities as of the acquisition date and the allocation of the acquisition cost were not completed. Therefore, a provisional accounting treatment was applied based on the reasonable information available at that time.

- Not only will the suspension of goodwill amortization due to the transition to IFRS improve profits (approximately 0.4bil), but we will also thoroughly rebuild our organic growth foundation during this phase to increase the likelihood of achieving our long-term goals (operating profit of 2 billion yen in FY29.3). We will accept a temporary decline in profits due to growth investments of over 0.2bil in order to make upfront investments toward achieving our medium- to long-term goals
- We will strengthen the organic growth foundation by focusing on wage increases and organizational infrastructure investments, while accelerating recruitment and training.

### Point 01

## Strengthening Organic Growth Foundation

Accelerating recruitment and organizational foundation for OTD segment (wage increase & onboarding)

### Point 02

## Acceleration Of KYT PMI

Accelerating synergy creation through early investment in IT and organizational infrastructure for KYT

### Point 03

## Preparation of IFRS & Strengthen Corporate

Strengthening audit systems, hiring personnel, and investing in core systems from the first year



### Previous treasury-share policy

**Maintain a certain block of treasury shares as potential consideration for M&A deals.**

- Position strategic M&A as a tool to further lift ROE and EPS and therefore, hold a portion of treasury stock specifically for deal consideration.



### Updated policy on holding treasury shares

**Roughly 4.4 million treasury shares outstanding at end-FY25.3, 2.9 million will be cancelled.**

- Under the current M&A strategy we enjoy strong banking relationships, so debt financing is our primary funding source; the likelihood of using treasury shares as consideration is therefore relatively low.
- **We will retain only the portion required for equity-based compensation and cancel the rest, thereby improving capital efficiency and enhancing shareholder returns.**

### Dividend policy

#### IFRS transition period (FY26.3–FY27.3)

- We will maintain a payout-ratio guideline of roughly 40–50 %. For FY26.3 we plan an annual dividend of ¥15 per share, up ¥1 year-on-year

#### Post-IFRS adoption (scheduled for FY28.3)

- Upon switching to IFRS, we intend to adopt a progressive-dividend policy: in principle we will not cut the absolute yen dividend set under J-GAAP and will aim to maintain or increase it

# Grow with Discipline: Our M&A “Five Walk-Away Guidelines”

01

## **Purpose Alignment**

We pursue only those themes that unlock the potential of people & organizations and are fully aligned with our purpose and culture.

02

## **Synergy Clarity**

If we cannot credibly realize synergies or execute PMI with our own capabilities, we walk away, however enticing the target may seem.

03

## **Entry-Price Discipline**

Because value creation starts with the purchase price, “no - overpaying for goodwill” is the core of our accountability.

04

## **Profit Contribution Certainty**

We rule out bail-out or loss-making deals and insist on a clear timetable and magnitude for profit accretion.

05

## **Key-Person Dependency**

We avoid acquisitions whose value would evaporate if a single key individual left, no matter how attractive they look on the surface.

## Grow with Discipline:




### M&A Acceleration through Net Debt / EBITDA $\leq 2.5x$

- Restore the temporarily lowered equity ratio, caused by the KYT acquisition, to the 40 % level by FY26.3, reset the financial base, and prepare for the next round of M&A.
- Secure an equity ratio of 40 % or higher in the near term by accelerating interest-bearing-debt repayment, while adopting Net Debt/EBITDA  $\leq 2.5 \times$  as a new medium- to long-term yardstick. This framework lets us deploy our 5 billion M&A firepower (through FY29.3), keep financial risk in check, and balance growth with discipline so that ROE consistently exceeds our cost of capital.

	Indicator	Deadline/ Effective Period	Intention
Final Target	ROE $\geq$ 25%	End of FY29.3	Ultimate shareholder-value KPI for balancing “offense” and “defense”
M&A	Total M&A Investment = 5bil	FY26.3-29.3	Cap on aggregate M&A investment capacity following the KYT acquisition
Mid-to Long	Net Debt / EBITDA $\leq$ 2.5x (As of 25.3 : below 1.0x)	From FY26.3	Monitoring of financial leverage
Short	Equity Ratio $\geq$ 40% (As of FY25.3 : 37%)	Within FY26.3	Setting a short-term equity-ratio recovery line (while allowing a temporary dip below 40 % at the next M&A event)

# Grow with Discipline: Two M&A Focus Area

- Our business model is split into two pillars
  - “Platforms” that leverage an external expert network to provide continuous, side-by-side support to large-enterprise clients (CELM Inc./First Career for executives, middle managers, and young professionals, and KYT for multilingual enablement)
  - “B2B solutions” that deliver cutting-edge problem-solving methods to the customer base cultivated through platform support (Human Strategies Japan Inc., which provides data-driven solutions in the aptitude-prediction domain)
- **M&A focus areas:** #1: development of a platform-type business in a third segment following the Organization & Talent Development business and the Stakeholder Relations business; #2 deployment of cutting-edge B2B solutions on top of the existing platform business base

	“Platform Business w/ External Knowledge Network”	“Cutting-edge, niche B2B Solution”
Organization & Talent Development	 <p>“An organizational- and talent-development platform powered by a high-end network of ex-strategy-firm partners, former listed-company CXOs, exit-proven entrepreneurs, and academic/policy leaders.”</p>	 <p>A B2B solution that drives organizational strategy—spanning hiring, placement, and high-potential selection—through data-driven aptitude insights.</p> <p><b>M&amp;A Focus Area #2</b></p>
Stakeholder Relations	 <p>“A multilingual-enablement platform that supports global leading companies by mobilizing ≈2,600 external specialists across some 30 languages.”</p>	<p><b>(Full-time consultant-driven, headcount-hour-based models and traditional training businesses does not fit well with our asset-light strategy and will be excluded.)</b></p>
“Third Segment”	<p><b>M&amp;A Focus Area #1</b></p>	

## FY26.3 Full-year Forecast and Image of Q1

- Q1 is typically a slow period, except for the first career area, which sees many initiatives related to new graduate hiring. KYT has joined the group, and we are planning a significant increase in Net Sales from Q1.
- On the other hand, each stage of profits is planned to undergo large-scale growth investments from the first half, and profits are expected to accumulate in Q3 more than in previous years. In particular, Q1 and Q2 are expected to remain flat to slightly weaker YoY. We will position this fiscal year as a period of upfront investment, prioritizing the strengthening of our medium- to long-term organic growth foundation.

(Unit: million yen)	25.3	26.3	
	Actual	Forecast	YoY
Net Sales	8,184	10,416	+27.3%
EBITDA <sup>(1)</sup>	1,426	1,556	+9.0%
Operating Profit	1,074	1,080	+0.5%
Ordinary Profit	960	1,029	+7.1%
Profit	552	632	+14.4%

Note : (1)EBITDA = Operating profit + Depreciation + Amortization of goodwill + Share-based payment expenses

# (Reference) Seasonality of CELM (Business/Slow)

- “Executive/Middle” : Management team policy will be fixed at the general shareholders' meeting, and numerous organizational and human resource development projects are in full swing, starting around October, the season for middle managers to be promoted
- “First Career”: Projects related to the entry of new graduates are concentrated in April and May.
- ”Multilingual Support”: KYT's client portfolio includes many foreign companies. Important decisions associated with global headquarters tend to be concentrated in Q3, just before the fiscal year ends at the end of December

Category	Area	Q1 (Apr-June)	Q2 (Jul-Sep)	Q3 (Oct-Dec)	Q4 (Jan-Mar)
Organizational & Talent Development	Executive/ Middle	Slow	Ordinary	Busiest	Ordinary
	First Career	Busiest	Slow	Ordinary	Slow
Stakeholder Relations	Multilingual Support	Ordinary	Ordinary	Busiest	Slow

# FY26.3 Key KPIs Reflecting Mid-to Long Term Strategy

	26.3 (Plan)	(Unit)	Strategic Intention
1 “OTD/Executive & Middle Area” # of Client groups with annual sales over 1bil <sup>(1)</sup>	17	Clients	FY25.3 Actual:16. With the goal of exceeding 20 clients in few years, FY26.3 will be positioned as a preparatory period.
2 “OTD/Executive & First Career Area” # of Clients with annual sales over 10mil	34	Clients	FY25.3 Actual: 33. We will also prioritize strengthening our foundation through recruitment in First Career area. While taking into account the temporary increase in training burdens, the groundwork for deepening business relationships will also be conducted.
3 “SR/Multilingual Support Area” # of KYT employees	60	Employees	PMI of KYT will be accelerated, where employee numbers have remained largely unchanged over the past few years and which had not been able to invest in its organizational/IT infrastructure under its pre-group-in structure. Assumed that CELM Group's hiring capability will be the first visible synergy with the company.
4 EBITDA per employee	5.6-5.8	Million yen	FY 25.3 Actual: Roughly 7mill excluding the impact of KYT. Strengthening the organizational foundation through large-scale recruitment activities and wage increases will decline EBITDA per employee temporarily. While the temporary burden of training will increase in FY26.3, this KPI is an indicator of strategic decision that will increase the certainty of achieving operating profit of 2 billion yen in FY29.3.

Note: (1)CELM’s sales as non-consolidated figure

# 03

## Appendix



ヒューマネスの力で、  
ビジネスをより「らしく」、  
より「いきいき」と。

More human, more powerful.

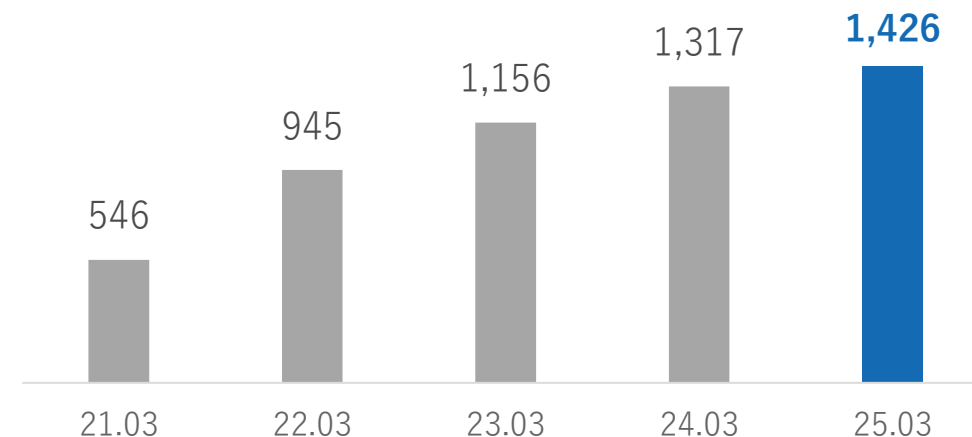
# Company Outline

## Outline

- **Name** CELM Inc.
- **Business** Comprehensive support for HR & Organizational Development tailored to business and management strategies
- **Establishment** November 01, 2016  
(Founded on November 22/,995)
- **Head Office** Ebisu, Shibuya-ku, Tokyo

**EBITDA<sup>(1)</sup> grew at a pace of approximately 27% CAGR since listing**

Unit: million yen



Note : (1)EBITDA = Operating profit + Depreciation  
+ Amortization of goodwill + Share-based payment expenses

Establishment

MBO

IPO

Market  
changes

M&A  
No.1

M&A  
No.2

1995

2016

2021

2022

2024

December  
Founded in  
Chuo-ku, Tokyo  
(Founders:  
Y. Matsukawa &  
T. Isono)

November  
CELM Group and Partners, Inc.  
served as a wholly owning  
company to merge CELM  
Group Holdings, Inc. and  
CELM, Inc., and then renamed  
as CELM, Inc. (President and  
CEO: T.Kashima)

April  
Listed on JASDAQ  
of Tokyo Stock  
Exchange  
(securities code:  
7367)

April  
Transition to the  
Standard Market  
of the Tokyo  
Stock Exchange

January  
Human  
Strategies  
Japan

Turned Human Strategies  
Japan, a company that  
provides solutions related to  
human resource evaluation  
and training, into a wholly  
owned subsidiary

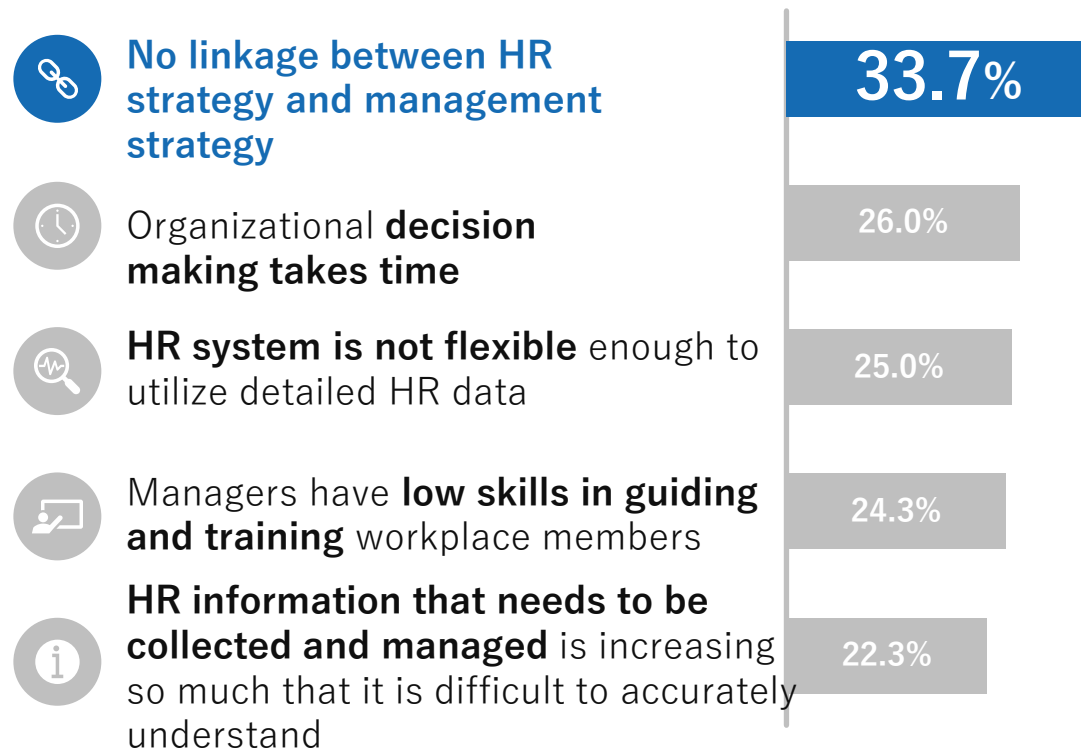
December  
KYT

Turned KYT, a multilingual  
support assistant company  
for leading global companies,  
into a wholly-owned  
subsidiary

"Management issues" and "strategies related to HR and organizations" are inherently related, and many companies recognize the **difficulty of linking the two**.

## Difficulty linking with real business strategy

Many companies have problems incorporating business issues into HR strategies <sup>(1)</sup>



## Various challenges

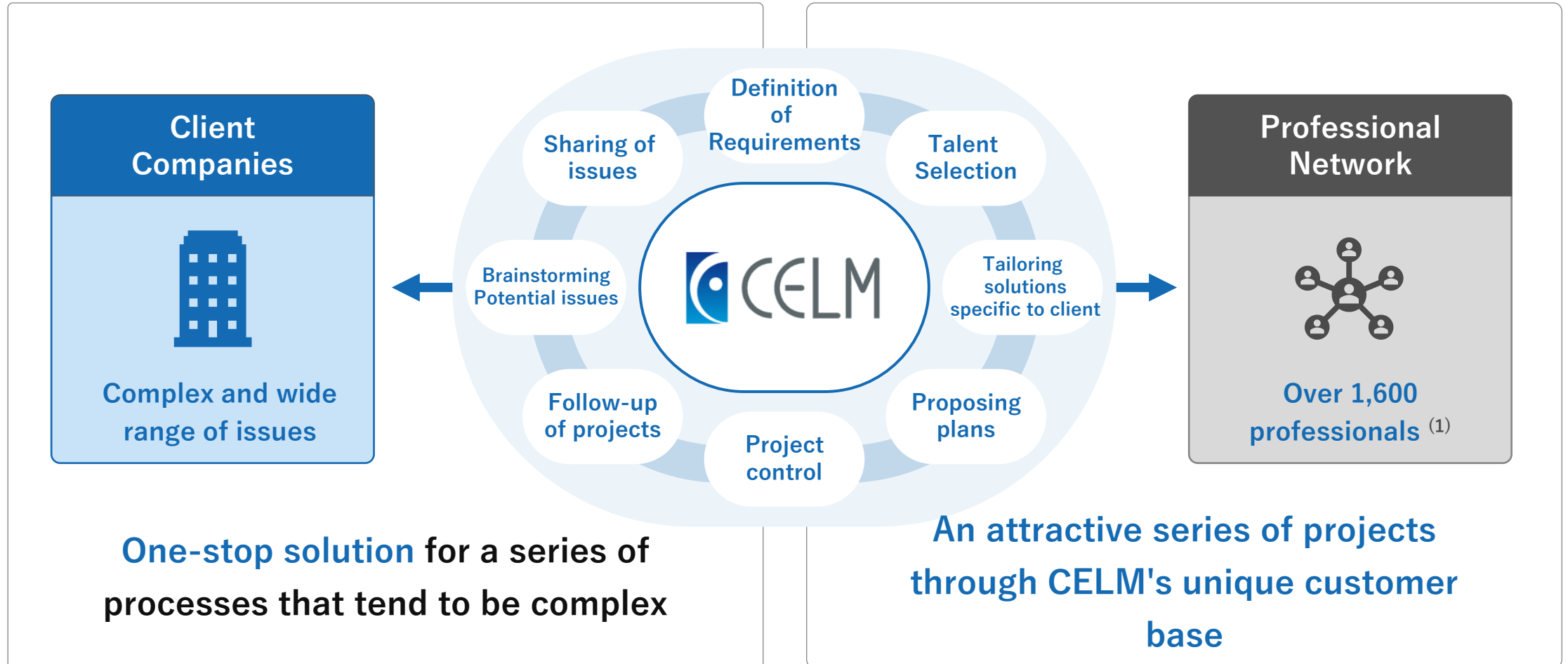
Many challenges to overcome before incorporating them into HR and organizational strategies

- Solving such issues requires clear definitions**  
There are many company-specific factors that cannot be generalized. It is especially difficult to identify the problems of large companies due to their complex business structures
- Identifying the complex business issues of each specific company**  
Even if issues were identified, it is still difficult to decide on appropriate policies to address them
- Implementing specific and effective solutions**  
It takes time to find specific solutions that match the company's situation and problems
- Updating continuously in response to trends and the environment**  
In response to the constantly changing environment, updates must be made at regular intervals

Note: (1) PERSOL RESEARCH AND CONSULTING CO., LTD. "Survey on talent management" (HITO REPORT October 2019)

# Talent and Organizational Development Business Model

CELM is dedicated to accurately handling customer issues and project executions. By utilizing an external network of experts, CELM is able to provide optimal programs tailored to each client's specific situation. The business model can adapt and develop in a continuously changing environment.



Note: 1) As of March 2025.

# Strong Partnership with External Professional Talent

An external talent network with over 1,700 professionals<sup>(1)</sup> enables CELM to offer a wide range of solutions while operating with a leaner cost structure, delivering truly client-centric solutions.

## Platformization of over 1,700 professionals<sup>(1)</sup>



**Attractive network** of personnel that adjusts to unique challenges and issues

## Responding to a wide range of management issues that are constantly changing



CELM is constantly developing themes that meet the cutting-edge needs of recent trends and is able to respond to a wide range of issues

## Truly customer-oriented system with variable features



**Payments to external professionals only occur when projects are running<sup>(1)</sup>.** CELM's purpose is not just to run projects for external talents but to provide client-orientated solutions

**Provide a wide range of solutions**



**Variable cost management**

Note: (1) As of March 2025, roughly 600 of all the professional talent are running projects

# Business Domain

Covering wide range from management executives to entry-level employees.

CELM has a competitive advantage in addressing company-specific issues that are becoming increasingly important for **the executives and middle management of large companies.**





# CELM's Strengths (1/3): High Recurring Business Structure

Since human capital investment is never-ending theme, we foster trusting relationships with clients, resulting in a high-recurring business structure. As a result, sales from clients with long relationship (3 years or more) account for more than 50% of sales<sup>(1)</sup>.

## CELM

Since we have built long-term business relationships, clients of three or more years account for over 50% of sales <sup>(1)</sup>



**Front office covering top management & several departments**

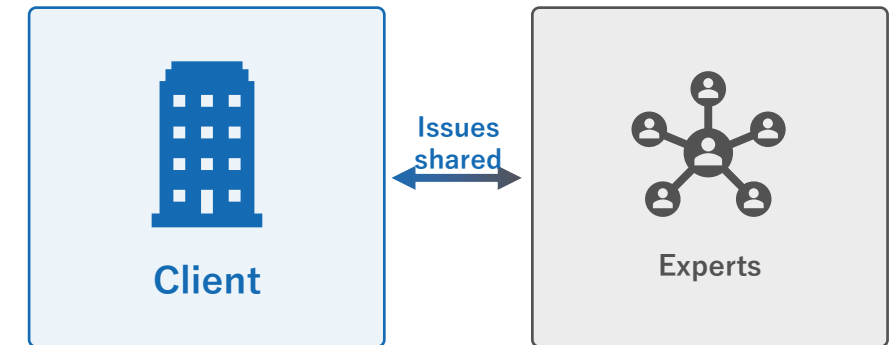
Planning, implementation, follow-ups are conducted by **same account manager who commit from very start till the end of project management, building a trust relationship**

**Using external professionals**

Various talents are assigned on project basis and even replaced to create competitive environment, **which helps both CELM and experts earn high reputation**

## Typical expert matching service

Primary service is introducing external experts, so solving issues is left to experts and the client companies



**Introduction of experts is the main role**

**Expert Matching Service**

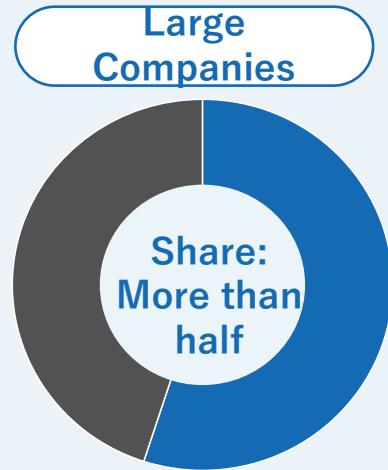
Note : (1)25.3 non-consolidated figure

## CELM's Strengths (2/3): Strong Customer Base Centered on Major Companies

CELM is highly regarded for offering “tailor-made support” that addresses the specific challenges of large Japanese companies, which require swift responses in every situation.



CELM's tailor-made support has earned a high reputation among large companies facing complex issues



CELM has transaction with **more than half <sup>(1)</sup> of the TOP 100 TSE Prime companies (by market cap)**

### Representative Clients of CELM

Kubota Corporation

KDDI

Sumitomo Rubber Industries

Sojitz

Sony Group

SOMPO Holdings

Daikin Industries

TANAKA Kikinzoku Kogyo

Honda Motor

Murata Manufacturing

Yamato Holdings

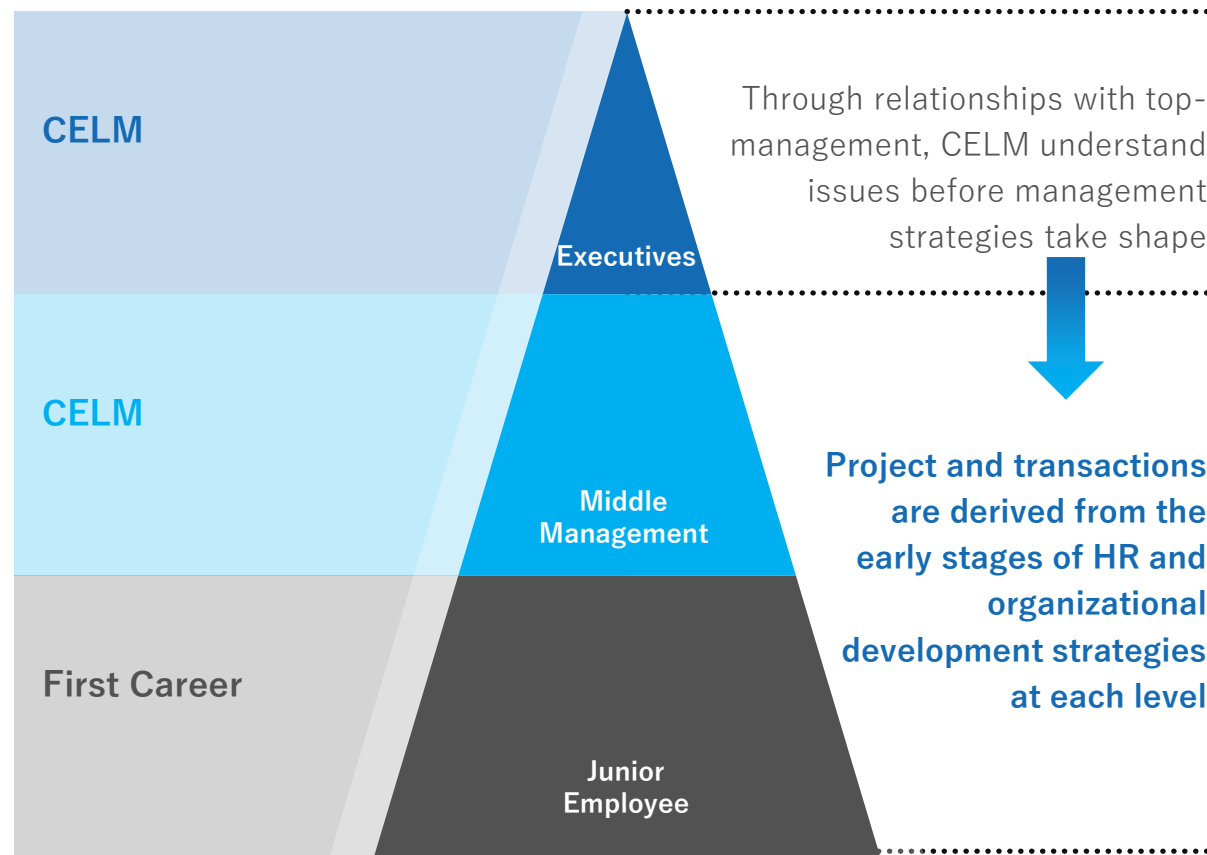
and others

Note: (1) non-consolidated figure



# CELM's Strengths (3/3): Ability to Develop Projects through Contacts with Key Client Executives and Next-Generation Executive Candidates

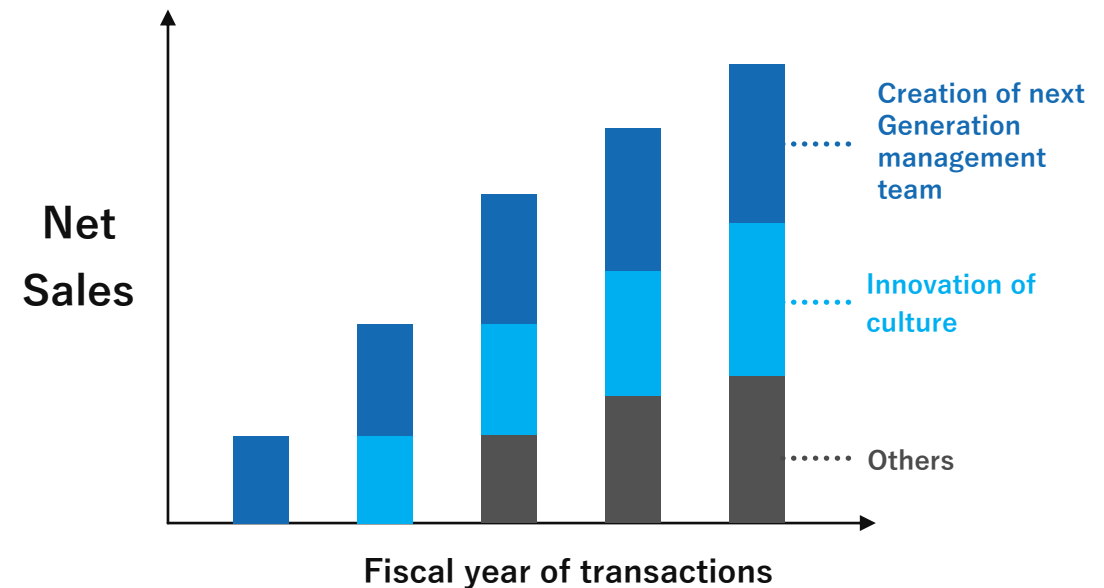
Contact with key client executives and next-generation executive candidates allows CELM to develop projects from the earliest stage of a client's potential strategy development. We expand support areas and increase transaction scale based on the trust we have built and our understanding of the client's strategies.



Note : (1) FY2025.3 non-consolidated figure

## Vision of increasing transaction

Expanding scale of transactions while branching out into various initiatives



Average sales of TOP 150 client company groups is 38 million<sup>(1)</sup>

# Increased Awareness Following Corporate Governance Code Revisions

The 2021 revision of the CG code emphasizes creating succession plans not only for the CEO but also for other management members, highlighting the growing awareness of HR issues related to management leaders.

## Management and organizational issues emerging with the revision of CG Code



All HR-related issues are handled by the HR department and business side, while **the top management team remains unaware of the details regarding each management leader candidate**



No consensus among directors on the **evaluation criteria for management leader suitability or the ideal image of a leader for the company**



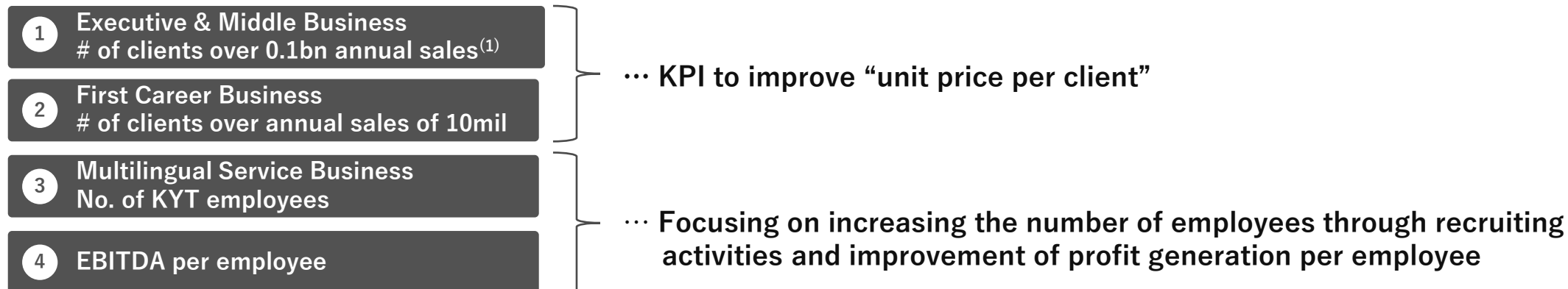
Narrowing down candidates from the talent pool is challenging without bias, as **in-house top management teams lack developed skills for evaluating leaders**

## Recent trend

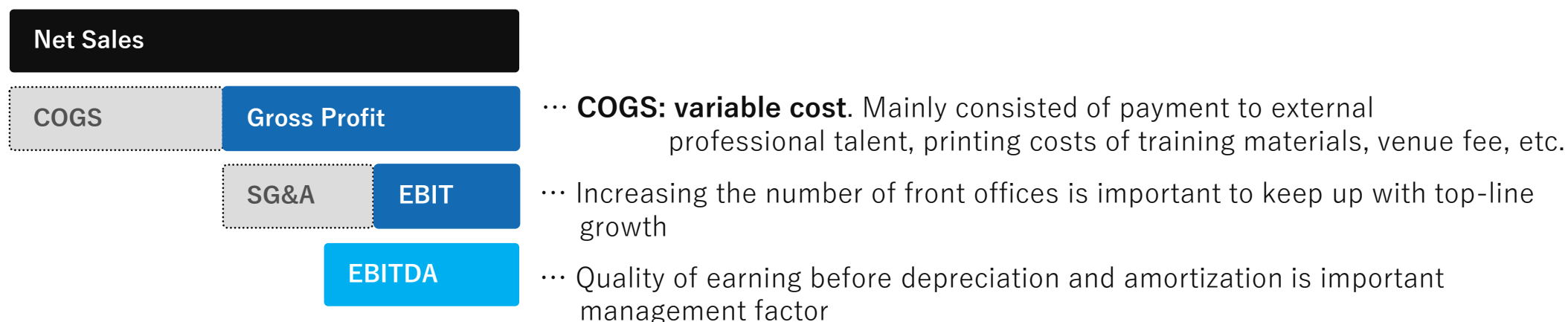


**Management leaders have growing awareness of HR issues for next leader candidates**

## Main KPIs



## Cost Structure



Note: (1) CELM's sale as non-consolidated figure

# Turning KYT, a Multilingual Support Assistant Company for Leading Global Companies, a Wholly-Owned Subsidiary (closing date of share transfer: December 27, 2024)

- Name **KYT Co., Ltd.** 
- Headquarters Toranomon Kotohira Tower, 1-2-8 Toranomon, Minato-ku, Tokyo
- No. of Employees 55 (as of March 31, 2025)
- Establishment September 8, 1979
- Business **Simultaneous interpretation, consecutive interpretation, and translation services for global companies by utilizing external interpreters and translators**
- Most Recent Financial Results (FY2024.5)

Net Sales	2,475million yen
Operating Profit	335million yen
Profit	221million yen
- Acquisition cost 2.8billion yen

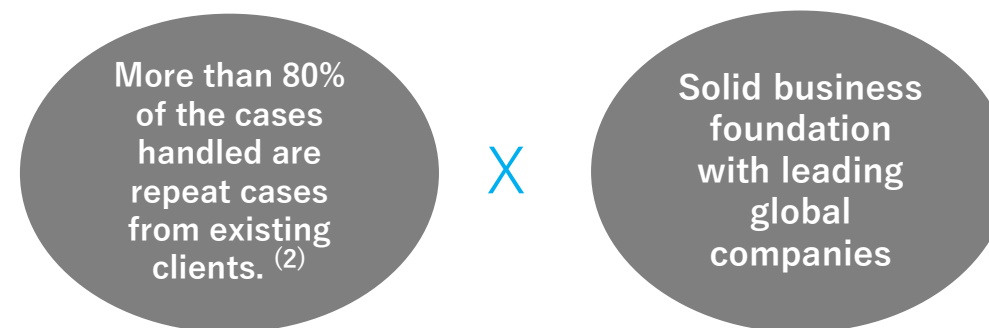
# Two Features of KYT's Business Model

## 1 Utilization of external knowledge similar to that of CELM



- ✓ Assist multilingual support of leading global companies by utilizing approximately 2,600 external specialists (approximately 30 languages)
- ✓ KYT understands industries that require a wide range of expertise such as IT, finance, and pharmaceuticals as well as their customer issues, and exercises the intervening value
- ✓ While our competitors are “centered on translation business,” a market undergoing restructuring due to the influence of AI and other factors, KYT is centered on the “interpretation business”<sup>(1)</sup> as seen in its sales ratio of interpretation and translation, which is about 90% and 10%. The key to the business lies in understanding each customer’s context based on long-term relationship it builds with them and intervening value.

## 2 High repeat customer ratio and unique customer base



- ✓ As an indicator of the high quality that major blue-chip clients are satisfied with, we have a high percentage of repeat customers among existing clients. Among the number of cases handled, more than 80% of orders are received from existing clients
- ✓ Average annual sales with the top 50 companies is about 25 million yen(FY2024.5) and has a solid business foundation with leading companies (customer portfolio with minor overlap with CELM, such as foreign companies, IT firms, consulting firms, investment banks, pharmaceuticals, etc.)

Note:

1. For reference, taking this M&A as an opportunity, the Company will consider future active investment and business development that combines human intervention value and AI.
2. FY2024.5 Actual

## Disclaimer

This presentation was prepared by CELM Inc. (the “Company”) solely for informational purposes. This presentation does not constitute an offer to sell or a solicitation of an offer to buy any security in the United States, Japan or any other jurisdiction. This presentation contains forward-looking statements, including estimations, forecasts, targets and plans. Such forward-looking statements do not represent any guarantee by the Company of future performance and may be subject to change due to macro economic trends, changes in the market environment or industry in which the Company operates. For avoidance of doubt, this material is an excerpt translation of the original Japanese material and is only for reference purposes. In the event of any discrepancy between this translated material and the original Japanese material, the latter shall prevail.

## Contact

CELM Inc.

Investor Relations

Tel: +81-3-3440-2003

Website: <https://www.celm.co.jp/en/inquiry/ir/>