

EC Market Information

SYNERGY

Commerce Business

No.1 Market recognition "iFace"

EC (retail) + Real (wholesale)

Resources / 1 Know-how

Efficiency (Integration + Automation)

Hometown tax payment support services

New Businesses

Platform Business

No.1 market share Industry leader

Next Engine

Transaction data from 4,351+

<u>clients</u>

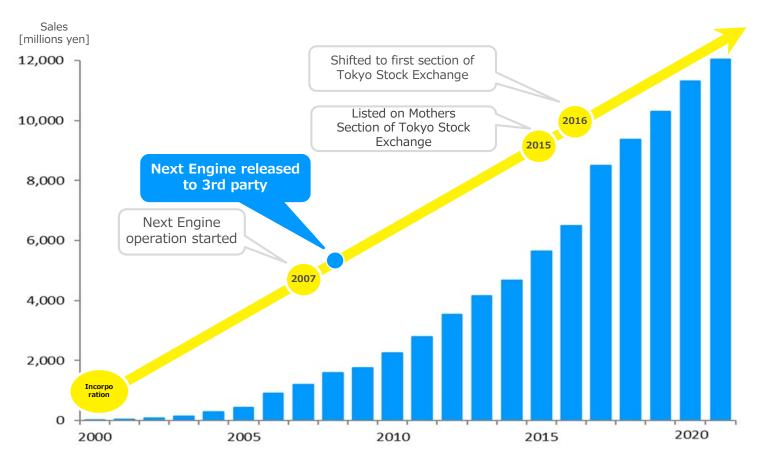
1 Resources / Know-how

Hamic

RUKAMO

History





I. Executive Summary

I.Executive Summary



Sales JPY5.62

billion (YoY) +3.8%

Operating income JPY990

million (YoY) +17.8%

Platform Business

Next Engine, sales increased significantly.13.1% increased in average sales per client due to the impact of EC market expansion to shift EC in consumer behavior, etc. The number of contracted clients also increased steadily, +172 from the end of Q1. In addition, the high marginal profit ratio boosted profits, achieving to up by 68.0% YoY.

Commerce Business

Despite changes to launch new iPhone from usual, e-commerce (retail) sales grew steadily. Real (wholesale) sales were still declined, but recovered steadily compared to Q1. As a result, sales were kept at the same level as the previous fiscal year. Profit increased 14.5% YoY, due to the effect of a review of the Group's supply chain etc.

Others (New Businesses)

Sales rose 39.1% year on year due to strong sales of hometown tax payment support services. Continued investment in RUKAMO and Hamic POCKET resulted in a loss of JPY168 million (JPY81 million loss in last year).

II. Financial Results

II. Financial Results Q2 FY04/21 - Summary



Net sales
Gross profit
Operating income
Ordinary income
Net profit attributable to owners of parent

FY 04/20 Q2	% of sales
5,413	100.0%
2,952	54.5%
842	15.6%
877	16.2%
602	11.1%

	Millions of ye							
FY 04/2 Q2		Increase/Dec rease	% YoY	% of sales				
5,	621	208	3.8%	100.0%				
3,	466	513	17.4%	61.7%				
	992	149	17.8%	17.7%				
	968	91	10.4%	17.2%				
	671	69	11.5%	12.0%				

Quarterly earnings per share

38.02

42.54

II. Financial Results Q2 FY04/21-Segment

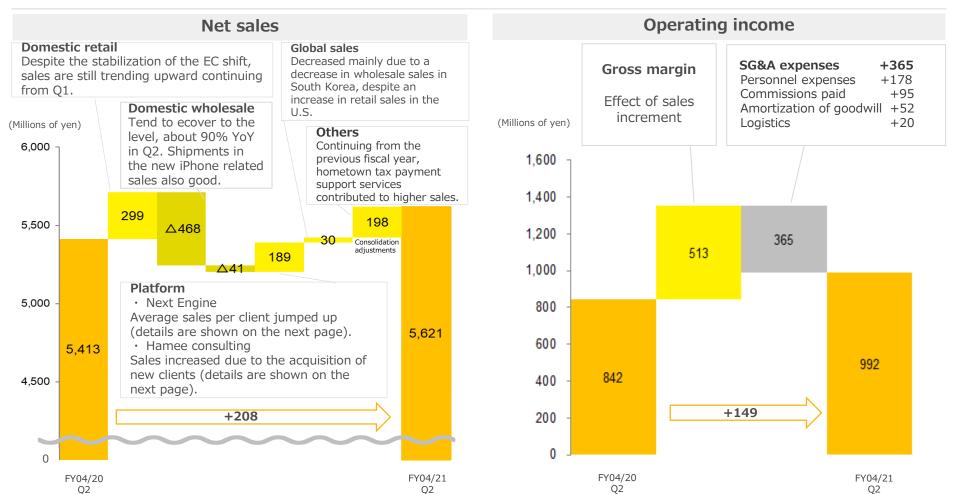


Millions of yen

		FY 04/20 Q2	FY 04/21 Q2	Increase/ Decrease	% YoY	% of sales
Commerce Business	Net sales	4,443	4,425	△17	△0.4%	78.7%
	EC Wholesale Segment profit Profit ratio	1,978	2,312	334	16.9%	41.1%
		2,464	2,113	△351	△14.2%	37.6%
		1,068	1,223	155	14.5%	81.2%
		24.0%	27.6%	3.6%	_	_
Platform Business	Net sales	897	1,087	189	21.1%	19.3%
	Segment profit Profit ratio	269	452	183	68.0%	30.0%
		30.0%	41.6%	11.6%	_	_
Other *1	Net sales Segment profit	78	109	30	39.1%	1.9%
		△81	△168	△86	_	△11.2%
	Profit ratio	_	_	_	_	_

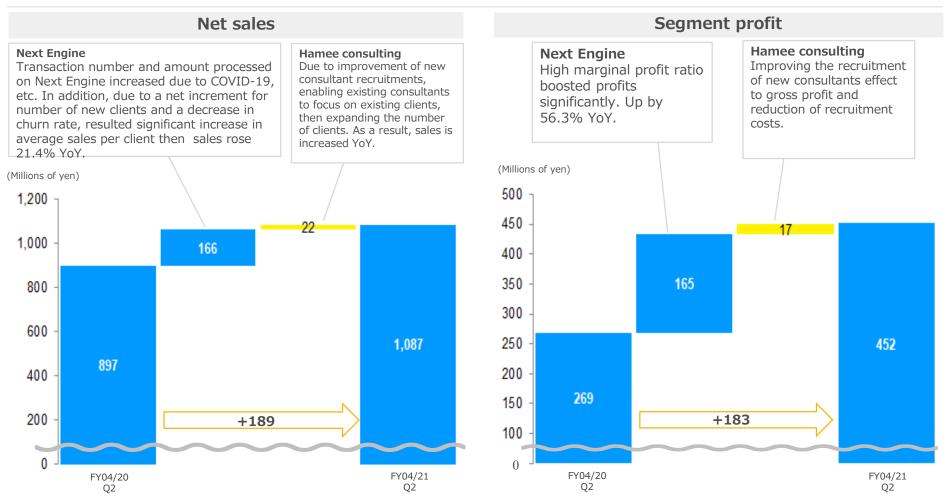
II. Financial Results Q2 FY04/21 – Sales/Profit analysis





II. Financial Results Q2 FY04/21 – Sales/Profit analysis - Platform





III. Business Overview

II. Business Overview

Platform Business



Ⅲ. Business Overview Next Engine – Clients scale



Market share



Total number of clients:



(+14.8% YoY, 3,790 clients as of October 2019)

Net increase (half-year) +354 clients

YoY Approx. X

(LY +168 clients, half year)

Transaction number processed (half-year) Approx. 62.7 million

43%

(LY 43.8 million)

Transaction amount processed (half-year) JPY445.5 billion

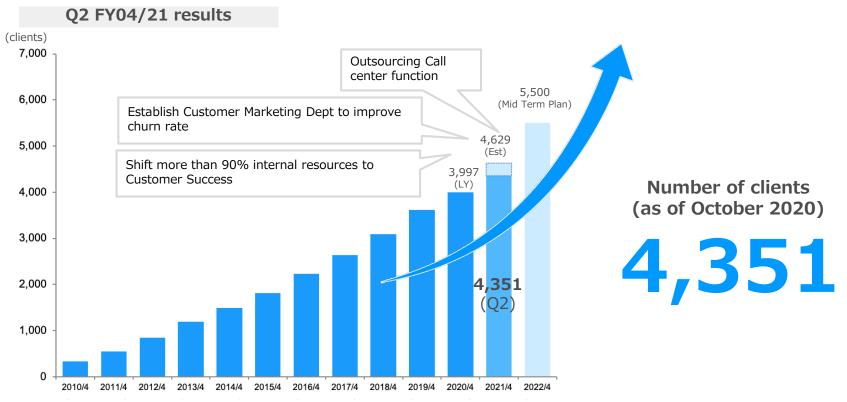
+36%

(LY JPY327.9 billion)

※Reported on the Nihon net keizai Shinbun on June 29, 2017



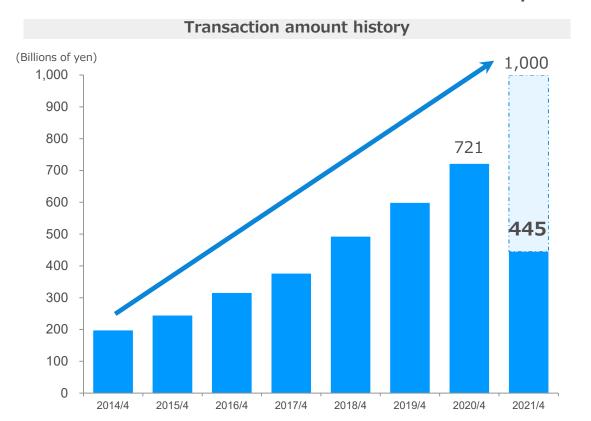
The number of clients as of Apr 2021 is expected to be a record high. Focus internal resources on customer success activities by outsourcing call center function. Aim for a substantial increase in contracts.



Ⅲ. Business Overview Transaction amount processed on Next Engine by client ⊢ Hamee



In Q2 FY 04/21, Transaction amount processed on Next Engine is increased by 43% YoY due to COVID-19. As the number of clients and the transaction number processed are increased, the transaction amount is estimated to reach to 1 trillion yen.



Year End Estimation Trillion Yen

III. Business Overview

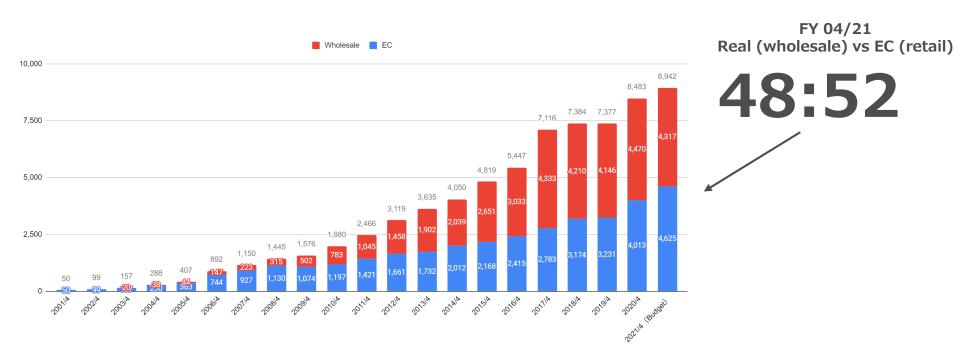
Commerce Business



salisty



Keep to grow in sales for 20 years. Due to good portfolio, keep growth trend even under COVID-19.



Ⅲ. Business Overview About iFace





Annual sales million **PCs PCs** 4,000,000 3,000,000 2,000,000 1,000,000 2018/04 2019/04 2020/04 2021/04

TOPICS

2020 Rakuten Annual Ranking

Smartphone/
Tablet section

No. 1



Aggregation period : From Sep 25, 2019 to Sep 24, 2020

Ⅲ. Business Overview Global Expansion



In addition to Japanese domestic market, through collaboration with TinyTAN, challenge to increase iFace recognition in order to expand business in North American!







Through collaboration between TinyTAN, a new character of BTS, highly popular particularly among the young generation, and iFace, expected increase the recognition of iFace particularly among BTS fans in Japan, as well as in North American.

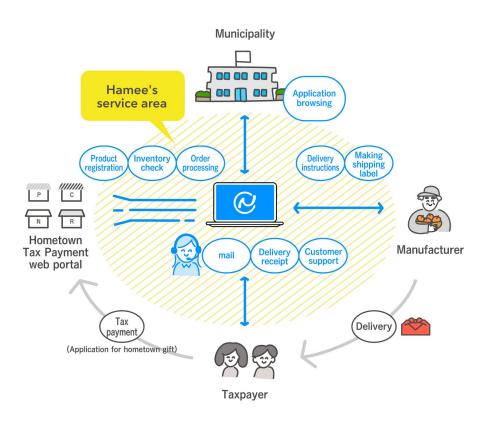
III. Business Overview

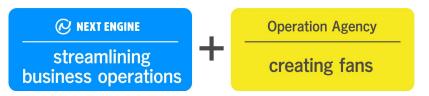
New Businesses

III. Business Overview Hamee Hometown Tax Payment Support Service



Support for streamlining business operations by Next Engine, web sites designing and creating fans by e-commerce experiences.





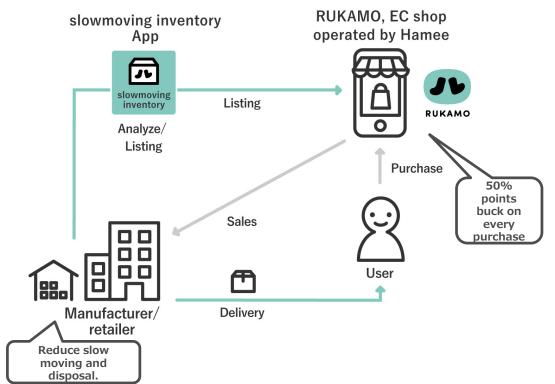
Next Engine has prenty of experiences in improving business flow through "integration" and "automation."

With the expertise gained through more than 20 years of experience in e-commerce operations, we will help "create fans and regular consumers."

III. Business Overview RUKAMO



∼ For Sustainable Society ∼





Solving the issues of slow-moving inventory and mass disposal.

Manufacturers/retailers list up such products, and consumers get 50% points back on purchase.

Provide sustainable services to meet SDGs's goals of 12 "Sustainable consumption and production"

Ⅲ. Business Overview Hamic POCKET



Parent-Child Smartphone / Safety · Enjoyable · Literacy



Scheduled to be launched at EC shops in January 2021.

You can make contract even if parent's mobile contract are not with 3 major carriers.

There is no constraint on the contract period, and contract can be completed on the website from purchase to use.

Safety

Monitoring communications by original message app, checking GPS location and parental control by Google Family Link

Enjoyable

Download apps from Google Play with well designed phone case

Literacy

This is the pre-smartphone before smartphone use.

With properly restricted functions, experiences for elementary school students about smartphone usage and literacy.

IR TOPIC





35

companies

Approx. 3,700 companies

Awarded as the Digital
Transformation stock selected by the
METI and the T.S.E.
35 companies were selected as
"DX Stock 2020" among the
approximately 3,700 domestic listed
companies on the T.S.E. (First,
Second, Mothers section and
JASDAQ).

